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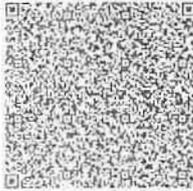
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## INDIA NON JUDICIAL

### Government of National Capital Territory of Delhi

#### e-Stamp

Certificate No.	: IN-DL19419903662930X
Certificate Issued Date	: 23-Dec-2025 03:45 PM
Account Reference	: IMPACC (SH)/ dlshimp17/ HIGH COURT/ DL-NDD
Unique Doc. Reference	: SUBIN-DLDSLHIMP1764124891771034X
Purchased by	: BHARAT S KUMAR
Description of Document	: Article 12 Award
Property Description	: Not Applicable
Consideration Price (Rs.)	: 0 (Zero)
First Party	: BHARAT S KUMAR
Second Party	: Not Applicable
Stamp Duty Paid By	: BHARAT S KUMAR
Stamp Duty Amount(Rs.)	: 100 (One Hundred only)



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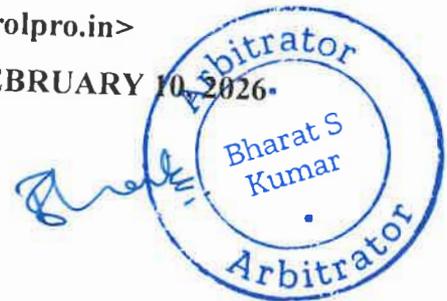
**BEFORE BHARAT S KUMAR, SOLE ARBITRATOR  
NATIONAL INTERNET EXCHANGE OF INDIA (NIXI)**

**INDRP ARBITRATION**

**INDRP Case No. 2095**

**Disputed Domain Name: <castrolpro.in>**

**ARBITRATION AWARD DATED FEBRUARY 10, 2026.**



BEFORE BHARAT S KUMAR, SOLE ARBITRATOR  
.IN REGISTRY  
NATIONAL INTERNET EXCHANGE OF INDIA (NIXI)  
INDRP ARBITRATION  
INDRP Case No. 2095

Disputed Domain Name: <castrolpro.in>

ARBITRATION AWARD DATED FEBRUARY 10, 2026

IN THE MATTER OF:

**Castrol Limited**

**Technology Centre**

**Whitchurch Hill, Pangbourne**

**Reading, RG8 7QR**

**United Kingdom**

**Complainant**

VERSUS

**Help Grivin**

**70/111, Ground Floor**

**Jagat Colony**

**Bhiwani, Haryana-127021**

**Respondent**

**1. The Parties in the proceeding:**

**The complainant:**

The complainant in this administrative proceeding is Castrol Limited, an organization with its place of business at Technology Centre, Whitchurch Hill, Pangbourne Reading, RG8 7QR, United Kingdom. The Power of Attorney (POA) by


the complainant, authorizing Ms. Sujata Chaudhri, Ms. Urfee Roomi, Sujata Chaudhri IP Attorneys, has been filed as **Annexure 1**.

The complainant asserts in its complaint that is a leading global goods and services provider of automotive, industrial, marine and aviation sectors. The complainant states that its lubricants, oil, coolants, and grease have been at the heart of numerous technological feats on land, air, sea and in space for over one hundred (100) years. The complainant asserts that today it has a presence in over 150 countries around the world, and serves more than 550,000 customers, with nearly 200 million end users. The complainant states that the year 2024 stood as a grand testament to its enduring legacy, commemorating a remarkable journey of 125 years of its distinguished presence.

**The Registrant and the Disputed Domain Name:**

The complainant avers that the disputed domain name is CASTROLPRO.IN. The details of the Registrant have been filed as **Annexure- 13**, along with screenshots of the disputed domain. The complainant avers that, while the disputed domain name resolves to an active website, the complainant's investigation revealed that no active business operates at the address listed on the website found at [www.castrolpro.in](http://www.castrolpro.in), namely, *Ramgarh, Sector 64, Golf Course Extension Road, Mall opposite M3M URBANA, Gurugram, Haryana – 122101*. It further alleges that a survey of several bike and car repair operators in the surrounding locality confirmed that no one was aware of any operating business that used or currently uses the CASTROLPRO marks. It also states that further, attempts to contact the phone numbers listed on the website: +91 7973111453 and +91 9877456690 were allegedly unsuccessful. Hence, it states that the Registrant is not using the website for any legitimate business/ use.

  
Arbitrator  
Bharat S  
Kumar  
Arbitrator

2. The complainant's right over the trademark "Castrol":

The complainant states that mark CASTROL is its house mark and has been used by it on a worldwide basis at least since the year 1909, in relation to its goods, including, but not limited to, engine oil and lubricants, and related services. In addition to the mark CASTROL, the complainant avers that it has, for numerous years, used, and continues to use, the CASTROL device marks.

'Castrol' trademark:

The complainant states that in addition to its common law rights, it owns statutory trade mark registrations for its CASTROL name and marks, and/or one or more of its variations, some as early as the 1980s, in many jurisdictions around the world, including the United Kingdom, Australia, Canada, Mexico, India and so on. Copies of Certificates of Registration issued by the Trade Marks Offices of some of these countries, including in India and/or printouts from the online databases of Trade Marks Offices of these countries in respect of the complainant's CASTROL Marks, have been filed by it as **Annexures- 8 and 9**.

The complainant further states that the Hon'ble Delhi High Court has in *Castrol Limited & Anr. v. Mahendra Automobiles & Ors.*, CS(OS) 1369/2006, vide order dated August 18, 2011, has declared the Plaintiff's CASTROL mark as a "well-known" mark in India, and features in the list of well-known marks maintained by the Registry. A copy of the order dated August 18, 2021 has been attached by it as **Annexure- 7**.

3. The complainant's internet presence:

The complainant avers that it is the owner of the generic top-level domain name (gTLD) incorporating its name and marks, CASTROL.COM which was registered in 1995 and has resolved to an active website since as early as 1998. The said website, it avers has been used by it for advertising and offering its services under its



CASTROL Name and Marks. The website has been, and continues to be, accessible to users all around the world, including India. The complainant states that its website CASTROL.CO.IN, was registered and has been active since 2003, which is used to advertise and market its Indian business under its CASTROL name and marks. Extracts of the WHOIS records of the complainant's domain names, displaying registration date of the domain name, and extracts from its website have been filed as **Annexure- 10**. Screenshots from the Internet Archive (Wayback Machine) evidencing that the complainant's domain names, CASTROL.COM have been active since 1998 and CASTROL.CO.IN being active since 2003 have been filed as **Annexure-11**.

The Respondent in the present proceedings is 'Help Grivin', Mr. Jatin (as per his affidavit dated 29.01.2026), is 70/111, Ground Floor, Jagat Colony, Bhiwani, Haryana - 127021.

**4. Domain Name and Registrar:-**

The disputed domain name is <castrolpro.in>. The domain name was created on 13.09.2025. The registrar with which the domain name is registered and the contact details are as under:

GoDaddy.com, INC

14455 N. Hayden Rd,

Ste.226 Scottsdale,

United States of America

Tel: +1 4805058800

Email: [legal@godaddy.com](mailto:legal@godaddy.com) , [CourtDisputes@godaddy.com](mailto:CourtDisputes@godaddy.com)



## 5. Procedural History:

- 5.1 This arbitration proceeding is in accordance with the .IN Domain Name Dispute Resolution Policy (the "Policy") adopted by the National Internet Exchange of India ("NIXI") and the INDRP Rules of Procedure (the "Rules"). The arbitration proceeding is approved in accordance with the Indian Arbitration and Conciliation Act, 1996. By registering the disputed domain name with a NIXI accredited registrar, the respondent agreed to the resolution of disputes pursuant to the said Policy and the Rules.
- 5.2 The complaint was filed by the complainant with NIXI against the respondent. On 20.01.2026, to ensure compliance, I had submitted statement of acceptance and declaration of impartiality and independence as required by the Arbitrator's Empanelment Rules (Rule 5). On 27.01.2026, I was appointed as sole arbitrator to decide the disputes between the parties. NIXI notified both the parties of my appointment as Arbitrator *via* email dated 27.01.2026. NIXI had also served by email an electronic copy of the complainant with annexures, on the respondent at the email addresses of the respondent, 'help grivin' (Mr Jatin) [helpgrivin@gmail.com](mailto:helpgrivin@gmail.com).
- 5.3 On 28.01.2026, I had issued notice to the respondent on [helpgrivin@gmail.com](mailto:helpgrivin@gmail.com) and directed the complainant to serve the complete paperbook on the respondent, i.e. the amended complaint which was filed by the complainant and the complete annexures. It is pertinent to note that on 27.01.2026, on NIXI's email itself, the respondent responded back stating that he wishes to surrender/relinquish the disputed domain name in the name of the complainant. The email dated 27.01.2026 is affixed herein under:



Help Grivin | help@grivin.com

to Legals, me, office, trademarks, legal, Bhiwani, Haryana, India, 127021, Bhiwani, Haryana, India, 127021

Respected Sir,

I am writing in response to the complaint filed in relation to the domain name **castrolpro.in**

I would like to respectfully submit that I do not wish to contest the complaint. I am willing to voluntarily transfer the disputed domain name **castrolpro.in** to the Complainant, **Castrol Limited**, in order to resolve the matter amicably and without any further dispute.

I submit that there was no malafide or dishonest intention on my part while registering the said domain name. Upon receiving and understanding the complaint, I have chosen to cooperate fully and facilitate a smooth transfer of the domain name.

In view of my voluntary cooperation and willingness to transfer the domain name without contest, I humbly request the Hon'ble Arbitrator to kindly consider waiving any costs, penalties, or adverse findings against me.

I undertake to comply with any procedural requirements and instructions issued by the Hon'ble Arbitrator or the .IN Registry for completing the transfer.

Thank you for your time and consideration.

(Name of Deponent)

5.4 That on 28.01.2026, I had responded back to the respondent stating that if he wishes to voluntarily settle the dispute, he should state the contents of his email on an affidavit and share the same to me. That on 28.01.2026, the respondent again reiterated on email that he wishes to settle the dispute. That on 29.01.2026, the respondent filed an affidavit stating the same. The averments of the affidavit are affixed herein under. The copy of the affidavit is attached with this award as **Attachment A**.

**AFFIDAVIT**

I, Jatin (Help Grivin), having address at 70/111, Ground Floor, Jagat Colony, Bhiwani, Haryana - 127021, India, do hereby solemnly affirm and state as under:-

1. That I am the Registrant / Respondent in respect of the domain name "castrolpro.in".
2. That I have received and understood the complaint filed by Castrol Limited under the .IN Domain Name Dispute Resolution Policy (INDRP).
3. That I state that I do not wish to contest the said dispute and I am voluntarily willing to transfer the disputed domain name "castrolpro.in" to the Complainant, Castrol Limited, for amicable settlement of the matter.
4. That I further state that there was no malafide, dishonest, or fraudulent intention on my part while registering the said domain name.
5. That upon understanding the objection raised by the Complainant, I have chosen to cooperate fully and facilitate a smooth transfer of the domain name to bring the dispute to an end.
6. That I respectfully request the Hon'ble Arbitrator to kindly consider my voluntary cooperation and waive any costs, penalties, or adverse findings against me.
7. That I undertake to comply with all procedural requirements and instructions issued by the Hon'ble Arbitrator, .IN Registry, or the concerned Registrar for completion of the transfer of the domain name.

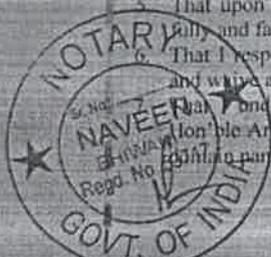
DEPONENT

*Jatin*  
(Signature of Deponent)  
Jatin (Help Grivin)

Attested as Identified  
Notary Public, Distt. Bhiwani

Place: Bhiwani, Haryana  
Date: \_\_\_\_\_

(Name of the Deponent/Registrant)





5.5 I wish to highlight Clause 13(b) of the INDRP Rules of procedure, which requires that the arbitrator shall at all times treat the parties with equality and provide each one of them with a fair opportunity to present their case. In light of the respondent's voluntary surrender of the domain name, <castrolpro.in>, I had on 29.01.2026, reserved the verdict.

### Decision

In view of the foregoing, the respondent's affidavit and his voluntary relinquishment/surrender of the Disputed Domain Name <castrolpro.in>, I direct that <castrolpro.in> be transferred to the complainant in accordance with the INDRP rules and procedures. No order as to costs.

Delhi

Dated: 10.02.2026



Bharat S Kumar

Sole Arbitrator



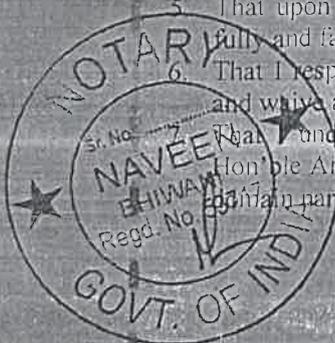
हरियाणा HARYANA

55AA 757861

AFFIDAVIT

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  2. That I have received and understood the complaint filed by Castrol Limited under the .IN Domain Name Dispute Resolution Policy (INDRP).
  3. That I state that I do not wish to contest the said dispute and I am voluntarily willing to transfer the disputed domain name "castrolpro.in" to the Complainant, Castrol Limited, for amicable settlement of the matter.
  4. That I further state that there was no malafide, dishonest, or fraudulent intention on my part while registering the said domain name.
  5. That upon understanding the objection raised by the Complainant, I have chosen to cooperate fully and facilitate a smooth transfer of the domain name to bring the dispute to an end.
  6. That I respectfully request the Hon'ble Arbitrator to kindly consider my voluntary cooperation and waive any costs, penalties, or adverse findings against me.
- I do hereby undertake to comply with all procedural requirements and instructions issued by the Hon'ble Arbitrator, .IN Registry, or the concerned Registrar for completion of the transfer of the domain name.



Place: Bhiwani, Haryana

Date: \_\_\_\_\_

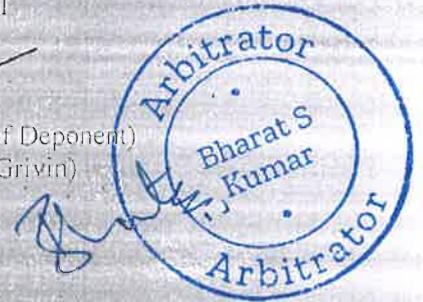
Attested as Identified

Notary Public, Distt. Bhiwani  
NAVEEN

29 Jan 2028

DEPONENT

*Jatin*  
(Signature of Deponent)  
Jatin (Help Grivin)



Identified the Deponent/Executant  
Who Signed / Marked / Thumb  
Impress / Initials / Signature / Stamp  
False & Original Self Declaration